

Google Classroom Frequently Asked Questions

Setting Up/Logging In to Google Classroom

How do I make a personal account for Google Classroom?

Unfortunately, you can't! Google Classroom is designed to be an organization and communication platform between teachers and students. If you want to actively engage with your student's classes, we encourage you to sit with your student and have them log in to their account so you can view their classrooms and interact with them in their virtual experience. Additionally, you can request to be assigned as a guardian to receive [weekly summaries](#).

How does my student set up Google Classroom?

No need! You don't need to take any additional steps to set up your student's Google Classroom, your student will be auto-enrolled into their classes. Bookmark the link classroom.google.com. To login in, students will use their district assigned email address and password. For any school-aged student, write down login information in a safe and accessible place in your home in case your student forgets it. See this [support page](#) for signing into Google Classroom.

My student doesn't know or has forgotten their email and password. How can I get this information?

Don't worry! Contact your student's teacher. They can look up your student's email address in Skyward and assist with resetting passwords or connect you to the right support person.

Can I access Google Classroom on multiple devices?

Yes! You can download the Google Classroom App from any device that has the Google Play Store or Apple Store. To log in, your student will use their district assigned email address and password. See this [support page](#) to help you download Google Classroom.

Monitoring Student Progress & Weekly Summaries for Parents/Guardians

How can I make sure my student is staying on task and keeping up with class assignments?

- Make it a weekly habit to sit down with your student and review their Google Classroom with them.
- Request a weekly summary from each of your student's teachers.
- Consider creating a prioritized task list, setting a timer, and rewarding your student when they are able to focus and complete an assignment(s).

How can I be assigned as a guardian in order to receive weekly summaries?

Contact your student's teacher and provide them with the email address you want to use to receive alerts. Once they add you as a parent/guardian, you will receive an email invitation. Follow the steps on this [support page](#) to learn more about using weekly summaries.

I asked for a guardian invitation, and it never arrived?

1. Check your spam folder. Sometimes your email provider moves important emails into spam.

2. If this isn't the case, contact your student's teacher to ensure the email you provided is correct. They can resend the invite.
3. If it's still not working, either you or your student's teacher should contact the Technology Help Desk at HelpDesk@pfisd.net or 512-594-0212 (available Monday-Friday from 7 a.m. - 5.p.m.).

Can I unsubscribe from guardian summaries?

Yes, every guardian weekly summary has an unsubscribe link at the bottom of the email. We do, however, strongly recommend that you stay subscribed so that you can stay informed. Follow the steps on this [support page](#) to unsubscribe to the weekly summaries.

Communication through Google Classroom

Can I communicate with my child's teacher through Google Classroom?

At this time, the best method for contacting your student's teacher is at their PfISD email address, which is listed in Skyward.

How does my student find out about new items posted in Google Classroom?

Your student will receive an email notification when their teacher posts an announcement or assignment. Students can access their district-assigned email by going to www.gmail.com.

Will teachers use Google Classroom to teach live?

No. However, if your student's teacher uses Google Meet, then it can be accessed through that class's Google Classroom. Otherwise, a teacher might use Zoom to host live (synchronous) sessions.

Can I check my student's grades on Google Classroom?

Your student's grades will continue to be communicated through Skyward. However, it is possible that your student's teacher may create deadline-specific assignments where they are able to provide feedback or a numerical grade. The [weekly summaries](#) will also provide information about both missing and upcoming assignments.

Troubleshooting Technology

My student is having trouble taking a photo from the laptop or our computer doesn't have a webcam installed. What can we do?

You have a few options. View the support pages below for more information:

- [From Computer](#)
- [From Android](#)
- [From iPhone & iPad](#)

My student has a ton of extra class tiles from previous teachers, and it makes it harder to find the classes we currently need or assignments we should prioritize. Is there a way to make this easier to view?

Absolutely, follow the steps on this [support page](#) to view ONLY current classes.

Where can I get additional information?

Google provides [support pages](#) for parents/guardians, students, and teachers.